Electronic Patent Application Fee Transmittal							
Application Number:	10	10735470					
Filing Date:	12-Dec-2003						
Title of Invention:	Method and apparatus for providing integrated customer care and work-flow management						
First Named Inventor/Applicant Name:	Anand R. Kumar						
Filer:	Mark E. Stallion/Jennifer Birmingham						
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Utility under 35 USC 111(a) Filing Fees							
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)		
Basic Filing:							
Pages:							
Claims:							
Miscellaneous-Filing:							
Petition:							
Patent-Appeals-and-Interference:							
Post-Allowance-and-Post-Issuance:							
Extension-of-Time:							

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
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Request for continued examination	1801	1	810	810
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